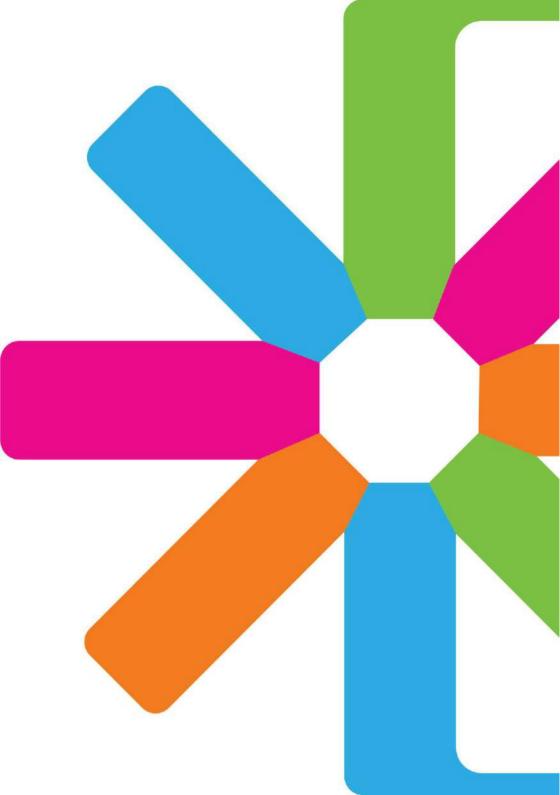
# ENJOY YOUR ERASMUS IN SARAJEVO





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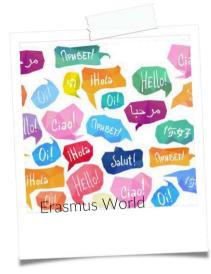
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Erasmus Student Network Sarajevo is a non-profit volunteer organisation. It's a member of ESN International, the key student association in international higher education in Europe. Our mission is to represent international students, thus provide opportunities for cultural understanding and self-development under the principle of 'Students Helping Students'. ESN nowadays operates in more than 500 Higher Education Institutions from 41 countries







## **WHAT IS OUR GOAL?**



Erasmus in Schools

One of ESN's main goals is to help Erasmus students integrate into Sarajevo's social and academic life. We want to make you feel at home and provide support throughout your entire stay here. So, please don't hesitate to contact ESN whenever you need help. We will do our best to answer all of your questions and assist you in every way we can.





ESN organizes various social, cultural and sports events- parties, trips, games, educational and volunteering activities, and many more. Our programme will be diverse, so everyone can find something interesting to participate in.

We are kicking off the semester with 'Welcome Days'. In the first days of your stay in Sarajevo, you will have the opportunity to meet other exchange students and members of ESN, so you'll never walk alone.

Our partner universities are: University of Sarajevo, International University Sarajevo, International Burch University, Sarajevo school of science and technology, University of East



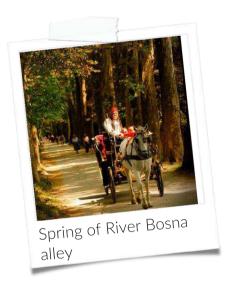


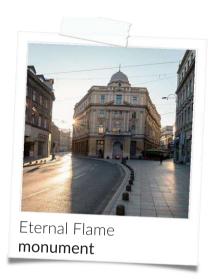
In days ahead, ESN team wishes you a lot of laughter, parties, amazing memories and life-lessons. Remember what they say

about Erasmus- 'It's not a year in your life, it's a life in a year.'



Sarajevo is the capital and largest city of Bosnia and Herzegovina. It serves as the country's administrative, commercial, cultural, university and sports centre. The city has a long and rich history, marked by many different cultures. Sarajevo area has been continiously inhabited since the neolithic age. However, the Ottomans founded the modern city as we know it today, in the 15th century. The name Sarajevo comes from Turkish word for castle, "Saray". Sarajevans are proud of the traditional religious diversity, having followers of Islam, Orthodoxy, Catholicism and Judaism coexisting there for centuries. Given the diverse cultural influences, it enjoys a reputation of a place where East and West meet and where various cultures unite







#### **GEOGRAPHY**

Located in Sarajevo valley, the city is surrounded by mountains: Jahorina, Bjelašnica, Igman, Treskavica and Trebević. The Miljacka River flows through the city.

#### **POPULATION**

Around 300,000 in the urban area and 500,000 in the metropolitan area.

#### **CLIMATE**

Sarajevo has a mild continental climate. Average summer temperature is 19.1 °C, and winter is -1.3 °C. Average yearly temperature is 9.5 °C.

#### **WATER SUPPLY**

It is safe to drink tap water in Sarajevo.

#### **CURRENCY**

Currency in BiH is Convertible Mark (KM/BAM). The exchange rate is 1,95 KM = 1 Euro.



Academy of Fine Arts





Sarajevo Landscape





#### PUBLIC TRANSPORT

Sarajevo has tram, trolleybus, bus and minibus lines. Ticket costs 1.40 KM when purchased at a kiosk and 1.40 KM when purchased from the driver. You can get a monthly public transport card for students that costs 20 KM. You will need the famous "potvrda" from your faculty for the monthly ticket.

There is a bus line from the airport to the city centre and costs 5 KM

#### TAXI SERVICE

Taxis operate 24 hours a day. The starting fare is 2.50 KM and the normal tariff per kilometre is 1.20 KM. A fare from the airport should not exceed 25 KM to the city center.

#### **BICYCLES**

There are marked bike paths in certain parts of Sarajevo and few bike parking spots around the city. You can rent a bike at a public system, NextBike (<a href="https://www.nextbike.ba">www.nextbike.ba</a>).

# \*\* ESN CARDAND PARTNERS

ESNcard is a membership card that allows you to access all the services offered by ESN and our international and local partners. For just 10€ (or 20 KM) you will unlock all the opportunities that will help you make the most of your stay in Sarajevo. As an ESN-Card holder you can enjoy thousands of discounts traveling around Europe.

You can find the complete list of our official international partners at www.esncard.org and local at www.facebook.com/esnsaraje-vo/.

If you want to get your ESNcard, feel free to contact us.





1 FRFF CHECKED-IN BAG AND 15% DISCOUNT



-10 KM ON **MONTHIY MFMBFRSHIP** 

MhubHame Work

10-15% DISCOUNT





**FRANZ FERDINAND HOSTEL-20% DISCOUNT** 

Jelića 4 71000 Sarajevo Bosnia and Herzegovina



10% **DISCOUNT ON ALL HOSTELS** 



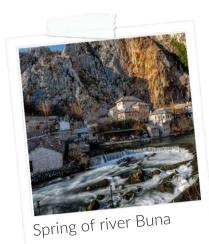
**DISCOUNTS ON ALL ESN EVENTS** 

10% **DISCOUNT** 











Srebrenik fortress





Japodian island on river Una



Prokoško lake



Kušlat mosque on a rock



Bosnian pyramids Visoko





Note: for every student discount mentioned, you need proof that you are a student-INDEX or university student card.

#### As a student in Sarajevo you can:

- Get a student discount when visiting almost all museums in Saraievo.
- At the Olympic pool, pay 4 KM for 3-hour pass and 8 KM for an all-day pass.
- Get a discount on almost all gym memberships.
- For the cable car, you can get a discount by presenting the white card or residence permit and pay 6 KM for roundtrip and 4 KM for a single ride.

IMPORTANT NUMBERS IN BOSNIA 121 CIVIL PROTECTION 122 POLICE 123 FIREFIGHTERS 124 EMERGENCY HEALTH SERVICE

Weurgeyou to save these numbers in your phone contacts, to have them in a case of need.

| Hello!             | Zdravo!      |
|--------------------|--------------|
| How are you?       | Kako si?     |
| lm good.           | Dobro SAM.   |
| Good morning       | Dobro jutro  |
| Good afternoon     | Dobar dan    |
| Good evening       | Dobro večer  |
| Good night         | Laku noć     |
| Goodbye            | Doviđenja    |
| CHEERS!            | Zivjeli!     |
| l don't understand | Ne razumijem |
| Excuse me          | Izvinite     |
| PLEASE             | Molim        |
| Thank you          | Hvala        |
| l love you         | Volim te     |

# \*\* KEEP INTOUCH WITH US



https://www.facebook.com/ esnsarajevo/





@esnsarajevo

Ask to join :D or join via provided link



#### **Public Transportation in general**

- Public transportation in Bosnia-Herzegovina consists of buses and railways. Buses are the
  easiest way to get around Bosnia-Herzegovina as all cities and towns are connected with
  buses. Railways operate a limited service in Bosnia, however if travelling from Sarajevo to
  Mostar we advise you to take the train, because the scenery is breathtaking.
- You can purchase single and return tickets for buses and trains from ticket offices, and discounts are offered for students.

#### Sarajevo public transportation

- Public transportation in Sarajevo consists of five different modes of transportation: trams, trolleybuses, buses, minibuses, and suburban railway. These are operated by two companies: Gras and Centrotrans, plus Railways of Federation of Bosnia-Herzegovina which operates suburban railway.
- NOTICE: From 1<sup>st</sup> May 2023, public transport for full-time students is completely fare-free
  on the territory of Sarajevo Canton. This includes the city of Sarajevo, and towns belonging
  to Sarajevo metropolitan area (Vogošća, Ilidža, Ilijaš, Hadžići, Trnovo). This pass is only
  valid on routes that operate in Federation of Bosnia-Herzegovina; it is not valid on
  transport routes operating in the entity of Republika Srpska.
- Student passes are loaded on new smartcards which are called Centrocard (Centrotrans) or SA Smartcard (GRAS). These cards have a different look but they function the same. To get a student pass, go to Centroprint kiosks for Centrocard smartcards, or to GRAS ticket offices if you would like to get GRAS smartcard. You will need a confirmation letter that you are a student, plus one photo 3.5 \* 3.5 cm size. For Centrocard smartcards, you will get a form that you need to fill-in regarding your personal information and what type of pass you would like to purchase. The fee for plastic card 'Centrocard' is 2 KM (€ 1,02), while for GRAS smartcard a processing fee is ca. 5 KM (€ 2,52). You might need to wait for 2-3 days to obtain your plastic smartcard. Once you obtain your smartcard you will get a pass that is valid for one school/academic semester (Centrotrans) or pass valid for one calendar month that needs to be activated/extended at the beginning of every calendar month (GRAS).
- In case you do not need a semester pass, you can always purchase a single ticket. Single ticket currently costs 1,80 KM (ca € 0,9) and it is valid for single journey on the vehicle where it has been purchased or validated. Transfers to other lines, trip interruptions and return trips are not permitted. Every mode of transportation has its own single ticket, and they cannot be used in other modes of transportation (i.e. ticket purchased for tram cannot be used in trolleybus or bus network).
- If using trams or trolleybuses, you can purchase your ticket in advance from kiosks located near tram/trolleybus stops, or onboard from the driver. Both trams and trolleybus tickets must be validated when boarding tram/trolleybus. However, single trolleybus tickets bought onboard do not need to be validated!

- For buses and minibuses operated by GRAS, you can only purchase a single ticket from the driver. You do not need to validate the ticket, instead the driver will validate it for you.
- For buses and minibuses operated by Centrotrans you can purchase a single ticket from the driver; however, we encourage you to use electronic ticketing system called 'Centrocard' which comes in two forms: a plastic non-personalized smartcard, and a QR code e-ticket. Single tickets paid through Centrocard system are 5% cheaper.
- Non-personalized smartcards can be purchased from Centroprint kiosks, from Sarajevo bus station, or from driver onboard the bus. There is no fee for the card, but the minimum first top-up is 5 KM.
- A QR code e-ticket can be obtained for free through Centrocard app that is available on Android and iPhone. Once you download the app, register in the app, and add your credit card details. The QR e-ticket, as well as non-personalized smartcard can be topped up through this app.
- Both Centrocard smartcards and QR code ticket must be validated on the validator located near the driver. Simply tap the card on lower part of the validator, or in the case of QR code ticket, turn the phone so that screen is facing the validator, point the phone towards the camera and hold it till you hear confirmation sound 'beep'.
- Non-personalized smartcard and QR code ticket are only valid for Centrotrans buses, they cannot be used on routes operated by GRAS.
- Suburban railway operates a distance-based fare system, with single and return tickets available from the train attendant. If having a student pass, using suburban railway is free in Sarajevo Canton (except to/from Visoko station, where you will need to buy an extension ticket).

#### Mostar, Banja Luka and Tuzla

- Public transportation in Mostar, Banja Luka and Tuzla consists exclusively of bus network operating in urban and suburban areas. These are operated by companies called GiPS (Tuzla); Mostar bus (Mostar); Autoprevoz, Bočac Turs, Pavlović Turs (Banja Luka).
- Single tickets are available if using buses only occasionally. Single ticket costs 1,50 KM (Mostar); 2,30 KM (Banja Luka); 2,50 KM (Tuzla)
- In case you are student you can obtain a student pass, but the price varies depending on distance or zones travelled, and the number of lines and operators you will use. The student pass comes in the form of paper pass called 'kupon' or 'pokaz' (Banja Luka/Mostar) or in the form of electronic smartcard (Tuzla). The price for monthly student pass is 80,00 KM (Tuzla)

#### **Arrival to Sarajevo**

- Plane: Sarajevo International Airport (SJJ) is the largest airport in the country, serving
  destinations such as Vienna, Frankfurt, Istanbul and other cities. More information on
  www.sjj.ba/en. The airport is located ca. 10 km from the city center and it is connected to
  the city with taxis and airport bus line 200e operated by company Centrotrans.
- Train: Unlike rest of Europe, Bosnia is not connected with European train network, meaning that trains only operate inside Bosnia-Herzegovina. Currently, there are trains between Sarajevo and Mostar, Sarajevo and Maglaj, as well as suburban rail in Sarajevo metropolitan area. During summer months, there are weekend train services heading from Sarajevo to Ploče, a coastal city in Croatia. Tickets are cheap, students and groups travelling together get discount of 30%. More information on <a href="https://www.zfbh.ba">www.zfbh.ba</a>
- Bus: There are numerous companies operating bus services in Bosnia-Herzegovina. Some
  of the bigger bus companies include Centrotrans, Globtour, Kantic touristic, Biss tours,
  Autoprevoz-bus Mostar etc. Buses operate to almost all cities in Bosnia, and there are also
  international depratures to Croatia, Serbia, Slovenia, Italy, Austria, Germany, Sweden,
  Denmark, the Netherlands and Norway.

Centrotrans: www.centrotrans.com

o Globtour

Kantic touristic

- Websites for ticket purchases: busticket4.me; buskarta.ba; getbybus.com
- Please note that there are two bus stations in Sarajevo. The main bus station (Sarajevo) is located in center, right next to the railway station, and it operates most bus services from Sarajevo to rest of Bosnia and Europe. There is another bus station in Dobrinja district called Lukavica or Istočno Sarajevo. This bus station will be useful in case you need to go to Serbia or Montenegro.